
International Safety & Security Program

ICC: May 6, 2016

Sending Students Abroad

International Safety & Security

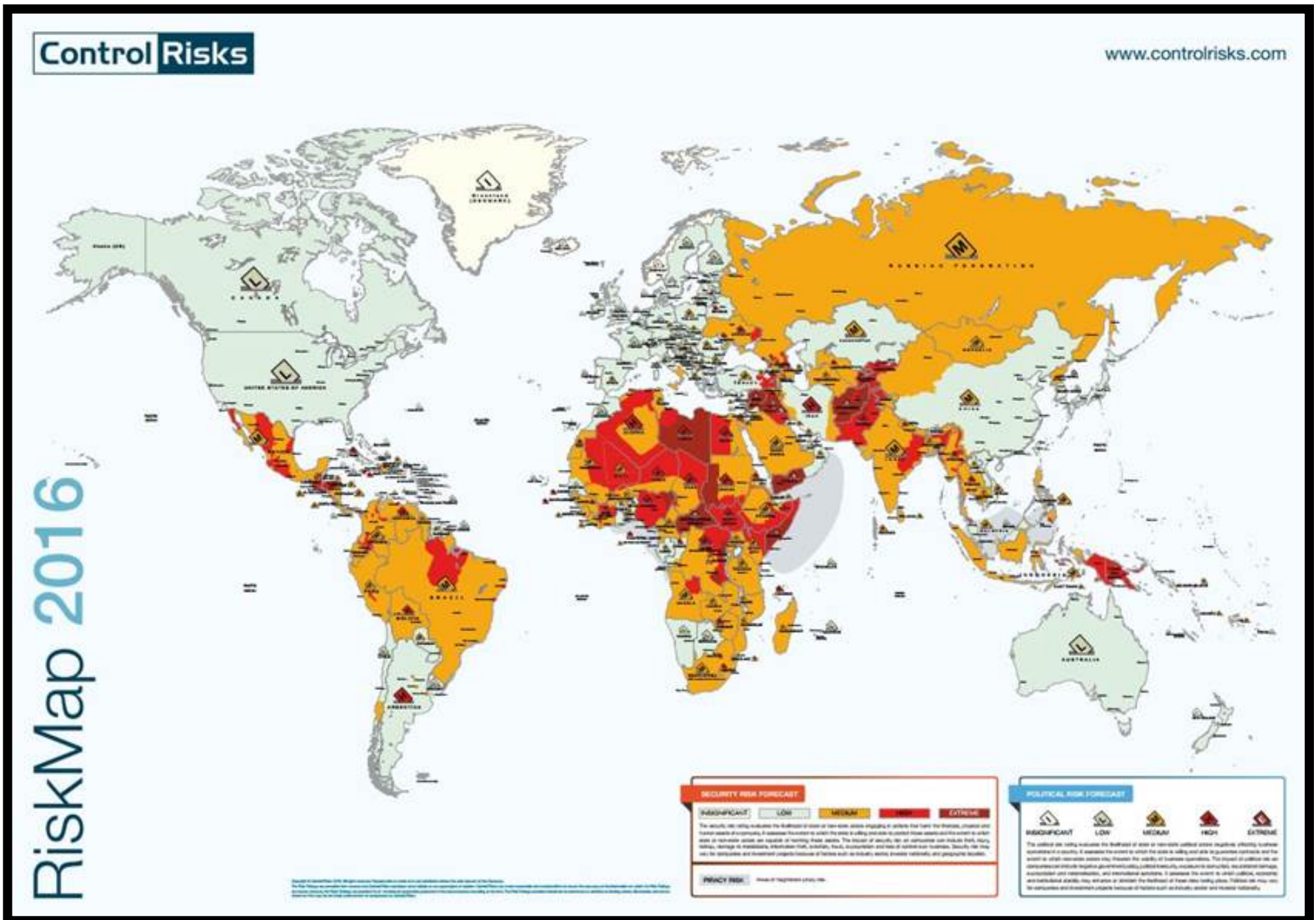
Program Manager , International Safety & Security

New position created Spring 2015 – hired: June 2015

My Background – 30 years international experience

- ✓ World Vision - Office of Global Security
 - Core Security Requirements
 - Travel Risk Registry Manager
- ✓ World Vision Regional Security Advisor
 - (Middle East, Eastern Europe, Caucasus, Afghanistan, Pakistan)
- ✓ Catholic Relief Services – Regional Security Officer
 - (Middle East, Caucasus, Eastern Europe)
 - International Development PM (Egypt, Haiti, DR, Guatemala)
- ✓ Peace Corps Volunteer: Mali – Toughest Job You'll Ever Love

How security managers see the world



International Safety & Security

Core Services & Support

- **Incident response:** Responds to international incidents that do or may impact MIT travelers (students, faculty, staff)
- **Crisis response:** Leads / coordinates International Emergency Team (Institute-wide crisis response team)
- **Monitoring:** Maintains global situational awareness
- **Analyze & Assign Country Risk:** Custodian of MIT's Travel Risk Policy
 - High Risk Travel destination review and decision support
- **Traveler preparedness:** Help to prepare DLCs, travelers, and student academic program managers on travel related risks & mitigations

On the horizon – Travel Risk Registry

International SOS



- MIT's contracted international medical and security assistance & information
- 24/7 global reach and support with 1 global number to call **+1 (215) 942-8226**
- Provided to students (MIT-business only) & faculty/staff (business & personal)
- MIT specific membership web portal (www.internationalsos.com)
- Services provided
 - Country medical and security risks
 - Recommended service providers in country
 - Email alerts and travel briefs
 - Country-relevant travel risk information
 - Evacuation* assistance (medical & security)
 - MyTrips & Emergency Record



*ISOS does not extricate from dangerous environments . Security planning requires to determine who would provide that well in advance of departing to the location.

Student Study Abroad Health Insurance Program - \$100 K first dollar coverage – some exclusions apply. Activated via International SOS. Brochure and details are found on insurance.mit.edu

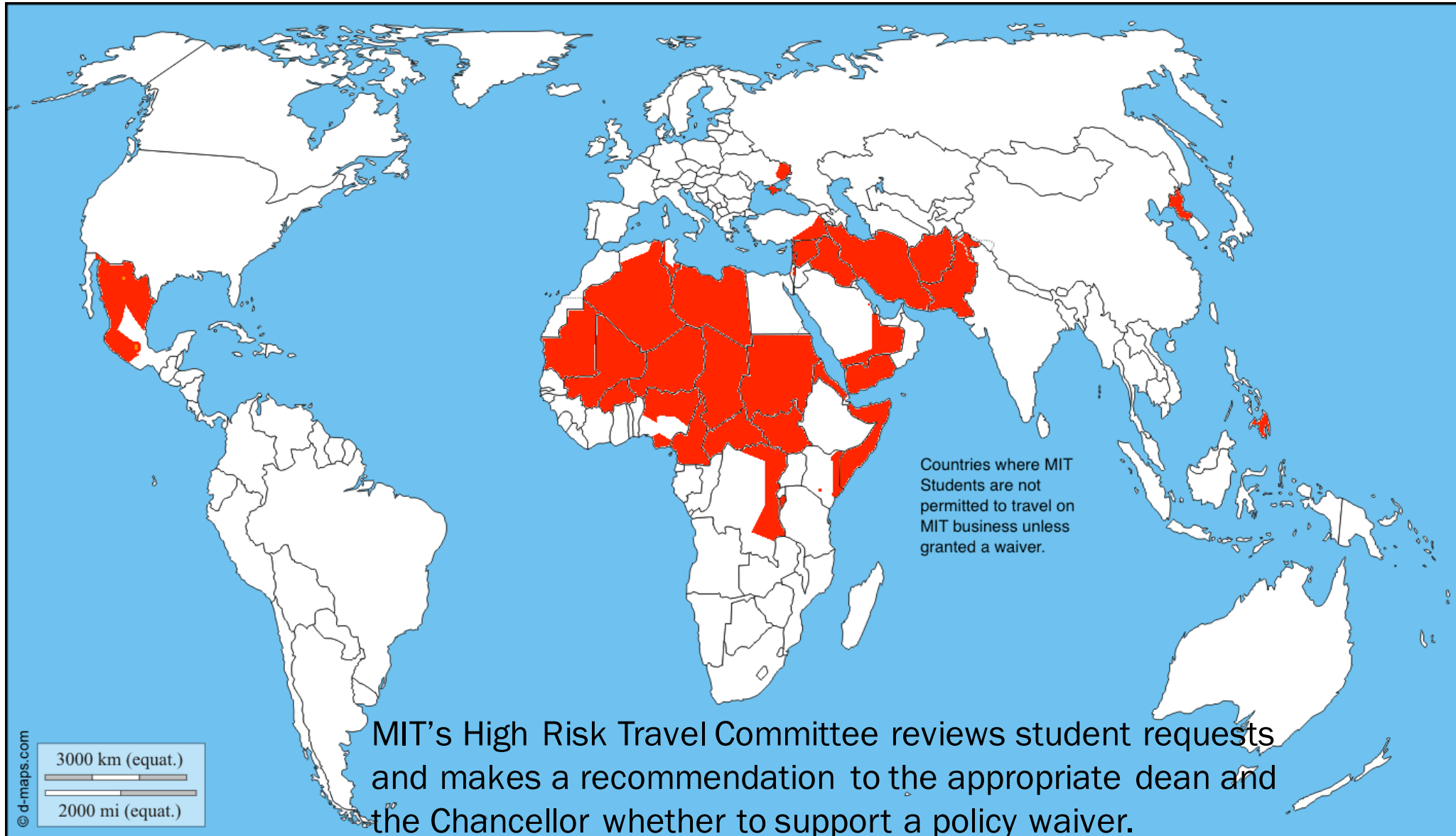
MIT Travel Risk Policy

- Based on Department of State Travel Warnings/Alerts, CDC, WHO.
- Three warning levels: Extreme, High, Moderate
- Risk Acknowledgement Forms to sign & submit (insurance.mit.edu)
 - Students (Moderate level & higher)
 - Faculty/staff (high and extreme)
- **High risk locations are prohibited to students**
 - entire countries or sections thereof
 - Waiver application required – reviewed – summary and recommendation sent to appropriate Dean & Chancellor for decision.



BUT...All countries have risk – Read the DOS Country Specific Information & access the International SOS medical and security information.

MIT Student Travel Prohibited



International Safety & Security

Threats

- Common:
 - Traveler's illness (viral / microbial)
 - Accident/bodily injury
 - Road & transportation safety
 - Lodging safety
 - Crime
- High profile headline grabbers
 - Global terrorism
 - Sudden onset natural disasters

Know before you go

- Standing Travel Advice
- SOPs to avoid incidents

Once there

- Contingency Plan
 - Design prior to trip
 - Review in country
 - How go get help
 - Get to a safe place
 - Get out

2016 Major & Recurring Concerns

– Pandemics

- Zika: 42 countries and growing...
- MERS-COV: Middle East

– Severe Weather Events

- Western Hemisphere – Hurricanes
- East & Central Asia - Monsoons

– Global Terrorism Threat

- DOS Worldwide Caution
- DOS Europe Travel Alert (exp. June 20, 2016)

Travel Preparation Guidance

Know before you go... Start with the MIT Travel Risk Policy

- A. Read the State Department's Country Specific Information
<https://travel.state.gov/content/passports/en/country.html>
- B. Read the State Department's Travel Warning or Alert if it exists.
<https://travel.state.gov/content/passports/en/alertswarnings.html>
- C. Stay Informed - Sign up for:
 - 1. State Department's STEP (step.state.gov/step/)
 - 2. International SOS Country Email Alerts (via the member page)
 - 3. Make sure your DLC contact has your local personal tel. #
- D. Student travel data sent to GECD for upload into Horizons database

Enroll your Trip with STEP

Smart Traveler Enrollment Program (US DOS) to receive any US Embassy or Consulate messages (information, security, emergency)

- **URL: Step.state.gov**
- **US Citizens** – include your US passport number.
- **Non US Citizens** – may register trip and email to receive any US Embassy or Consulate messages (information, security, emergency)
- **Foreign citizens** may in addition consider signing up to their own embassy's traveler enrollment program (UK, Canada, Germany, France, Australia, NZ, etc).
- **DOS does not inform MIT of travelers enrolled or whether DOS has communicated with them. Advise DLC to sign up bogus trip to get US Embassy Security Messages.**

REMEMBER if you need assistance for medical or security situations – Call International SOS (+1 (215) 942-8226)

Questions?

¿Preguntas?

שאלות?

Fragen?

Вопросов?

Perguntas?

Maswali?

Domande?

有問題？

კითხვები?

سؤال؟