Technology Tips: a Top-10 List

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3 x 3 x 3 + 1

3 technology things you want to Know, Take, and Leave behind

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3 things to know
1. Test before you travel

Know that what you take works
2. Plan for connectivity

Know your phone and data options

Do you eduroam?
Try it out!

SSID: eduroam

Username: username@mit.edu

Password: MIT Password
3. (Get to) know your tech support

Set up a functional home base before you leave
3 things to know

1. Test before you travel
   *Know that what you take works*

2. Plan for connectivity
   *Know your phone and data options*
   *International connectivity is getting easier but is still hard*

3. (Get to) know your tech support
   *MIT has 24x7 phone support and a wealth of resources*
   *but it’s important to plan ahead*
3 things to take
1. Bring power tools
2. Pack a second factor alternative
3. Travel with a (tested) VPN client
3 things to take

1. Bring power tools
   *Plug adapters, extra outlets and powered USB ports are a major convenience and can often save the day*

2. Pack a second factor alternative
   *Bring a registered Yubikey in case your Duo app fails*

3. Travel with a (tested) VPN client
   *If you don’t use it regularly at home, make sure you install and try out your AnyConnect VPN*
3 things to leave behind
1. Leave your laptop behind
...or at least give it the once-over before you go
2. Leave your data safely at home
What you don't know can hurt you
3. Don’t bring your cloud apps
You can still get to your data
3 things to leave behind

1. Your laptop
   Consider a “clean” travel computer and perhaps even phone for high risk destinations

2. Your data
   What you don’t know can hurt you, be aware of the data you travel with, or leave it at home

3. Your cloud apps
   If you use a password manager, Dropbox, or other local apps for cloud services, consider uninstalling them
Helpful Resources

Technology Tips for Travelers
http://kb.mit.edu/confluence/x/ODIYCQ

IS&T Service Desk
servicedesk@mit.edu / +1 617-253-1101 / E17-110 (Atlas Service Center)
Including advice on mobile phones and carrier settings

Distributed IT Resources (DITR)
http://ist.mit.edu/fee-based-support
Desk-side support and consulting as part of your SLA or on-demand